

**Participant List**  
Thought Leadership Summit on Digital Strategies  
February 11, 2003

<b>Siisi Adu-Gyamfi</b>	Vice President, Marketing Eaton Corporation
<b>Brad Boston</b>	Senior Vice President and CIO Cisco Systems, Inc.
<b>Donald H. Bullock</b>	Vice President, Information Technologies and CIO Eaton Corporation
<b>R. David Butler</b>	Corporate Vice President and CIO Whirlpool Corporation
<b>Richard B. Chase</b>	Justin Dart Professor of Operations Management Marshall School of Business University of Southern California
<b>David P. Drew</b>	Vice President, Information Technology and CIO 3M
<b>Wim Elfrink</b>	Senior Vice President, Customer Advocacy Cisco Systems, Inc.
<b>Frances X. Frei</b>	Assistant Professor Technology and Operations Management Harvard Business School, Harvard University
<b>Rita J. Heise</b>	Corporate Vice President, Information Technology and CIO Cargill, Inc.
<b>Rob Heithoff</b>	Vice President, Meat Solutions Sales and Marketing Cargill, Inc.
<b>Mark Hillman</b>	Director, Process & Integration, Supply Chain General Motors Corporation
<b>M. Eric Johnson</b>	Director, Glassmeyer/McNamee Center for Digital Strategies Associate Professor of Business Administration Tuck School of Business, Dartmouth College

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**Rich Karlgaard**  
(Moderator)

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**John Mitchell**

Vice President, Business Solutions  
Lowe's Companies, Inc.

**John Pohl**

Division Vice President  
Industrial Services and Solutions Division  
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**Alan Shaw**

Vice President, Customer Relationship Management  
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